

Course Learning Objectives

- Understand how your actions impact on others and their understanding of the situation
- Understand how to develop yourself and others while achieving work-related individual and group goals
- Identify specific teamwork requirements and how to minimize obstacles to achieving team goals
- Demonstrate the ability to identify various forms of conflict and how to appropriately deal with them
- Understand how to perform and combine leadership and management skills as an effective supervisor



Leading Through People & Processes

*A collaborative
partnership between:*

