



Reopening **YOUR BUSINESS FAQ'S**



Public Health
Prevent. Promote. Protect.

**Fond du Lac County
Health Department**

Q1: Should I develop an Operations Plan for my business?

A: Yes, the Fond du Lac County Health Department is strongly encouraging all businesses to have a plan in place. By having a plan in place your business is taking the first steps to prevent the spread of the virus. Your plan is your own guide on how to prepare, plan and organize your business during the COVID-19 pandemic. The plan is unique to you and your business, no one plan will look the same as the other. Consider phases in your plan to slowly and safely reopen your business. Don't forget to stay informed about the status of COVID in Fond du Lac County.

For more information, please visit:

- <https://www.envisiongreaterfdl.com/reopen-fond-du-lac-resources/>
- <https://www.cdc.gov/coronavirus/2019-ncov/community/resuming-business-toolkit.html>
- <https://www.fdlco.wi.gov/departments/departments-f-m/health-department/covid-19-coronavirus/faqs-resources/businesses>

Q2. What should be included in the Operations Plan?

A: There are several areas to consider being part of your plan. The first and foremost is how to prevent and reduce the spread of the virus among your staff and customers once you reopen to the public. Other additional areas to consider are:

- A flexible and supportive employee health policy to help your staff care for themselves and possible others in their family if they are sick with COVID-19.
- Conducting daily health checks or screenings for staff that are coming into your business.
- Promoting customers to stay home if they are sick.
- Increased cleaning and sanitizing of surfaces. Include any high traffic areas such as door handles, counters, light switches, registers, or waiting/lobby areas.
- Use of face coverings or masks for staff who deal directly with the public or in highly populated areas. Encourage your customers to wear face coverings or masks as well. Keep in mind, the use of face coverings or masks protects your staff and your customers.
- Encourage social distancing within your business. Set up work spaces with at least 6' between including your registers, if applicable. Allow limited numbers of customers in at a time to your business. Allow staff that can work remotely, to do so. Use signage or other cues to encourage social distance between staff and customers.
- Promote good handwashing practices. If handwashing is difficult, use of hand sanitizer is acceptable but never replaces appropriate handwashing.

Q3: Do face coverings and masks really help prevent the spread of COVID-19?

A: Yes, combined with other preventive measures such as increased handwashing and social distancing. Visit the site below for more information on [face coverings](#).

Q4: Does social distancing help reduce the spread of COVID-19?

A: Yes, it is considered one of the best tools we have to prevent the spread of the virus. If you cannot stay at home, allowing 6' or more between you and others is important. When people are with each other for extended periods of time we are seeing spread among these persons.

Q5: Will the Fond du Lac County Health Department endorse my Operations Plan?

A: The Health Department is more than willing to review your Operations Plans, however we will not be endorsing any plans. The ability to review plans will also be based on capacity of our staff. The COVID-19 virus information changes constantly, sometimes day to day. It would be impossible to capture or anticipate the changing information in your plan. That is why we are encouraging you to write a plan that has phases or business limitations based on the changes within our county or the virus.

Q6: Will the Health Department enforce a Safer at Home Order?

A: At this time, the Health Officer will not be using the authority under Wis. Stat. 252.03. However, the Health Department may do what is reasonable and necessary for the prevention and suppression of virus during the COVID-19 pandemic.

Q7: Do I have to inform the public of a positive employee in my business?

A: No, you are not required to inform or notify the the public of a positive employee. Your cooperation and transparency when a positive is identified at your business is key to prevent further spread. A line list (a list of persons the positive had contact with) of employees or other contacts will be requested by the Health Department. This is so contact tracing can be completed. When providing the list consider other employees, vendors, and customers the employee had contact with.

Q8: Can I have all of my employees tested?

A: If your business is associated with an outbreak testing for your business may be available. You will need to meet the definition of an outbreak and be a Fond du Lac County business. Testing of employees will be determined on an individual basis and coordinate through the Health Department.